

COVID-19 Updates, Protocols & Waiver

I would like to sincerely thank you for your patience during this challenging situation. The health, safety, well-being of our guests, and staff and community are most important to me.

I know you expect the highest standards at Black Rabbit Salon, and we are committed to providing that every day. We are governed and regulated by the Ohio State Cosmetology and Barber Board. We have attached the guidelines that we will adhere to below in this document for your review.

The following list will outline the protocols we have put in place, as well as inform you of what to expect upon returning to the salon:

- o Only customers receiving a service will be allowed in the salon

- o We have set up an entry station for sanitation and communication upon arrival. Here you will have your temperature taken. Once these measures have been completed, we will begin your service

- o We have split shifts between the stylists, and will not be able to double book services in order to be compliant with six (6) feet social distancing. We will do our best to schedule our guests promptly, and fairly, as soon as possible

- All tools, stations, and equipment, as well as high touch and common areas, will be sanitized and/or disinfected between each client and throughout the day.

- o It is mandatory that each client wear a mask upon entry and during their service. If removal is required, you will be instructed to do so. If you do not have one upon arrival or have forgotten, one will be provided to you.

- o It is mandatory that each stylist wear a mask upon entry and during your service

- o It is not mandatory to wear gloves as long as you are following sanitation procedures.

- o No sample products or testers will be available. If you would like to purchase product, please let your stylist know, and they will get the products for you

- o All staff have updated certification on sanitation protocols via Barbicide™.

OSHA.gov

- o We are temporarily suspending all complimentary services. No beverages, magazines, or hot towels will be provided for the time being.

- o All materials brought into the salon must leave with you.

o Please understand if you are getting a color service, there may be a product up charge for extra color needed. This will be at the discretion of your stylist.

Cancellation/No-Show Policy

We will not be penalizing for any last-minute cancellations due to illness. However, please provide us with information as soon as possible so we can adjust our schedules accordingly. This also goes for changes in personal schedule. We are trying our best to get every client back in as soon as possible and working at half capacity.

Rest Assured, we hope to get back to a new normal, and offer many of the added value services and extras you have come to enjoy. These protocols will continue to be refined and adjusted as needed, and we promise to keep you informed every step of the way.

Waiver must be completed & submitted to YOUR stylist before your appointment

All of us at Black Rabbit Salon are doing everything we can to protect you; our clients, community, and our staff. With this in mind, we will be following the Center of Disease Control (CDC) and local health department guidelines, in regard to social distancing practices and sanitation; in order to reduce the spread of Novel Coronavirus, or COVID-19. This will require our staff to maintain six (6) feet of distance between ourselves and you, the client, as much as possible in our salon setting. We will also require this procedure for client-to-client contact, in order to limit the exposure to all individuals. Only the person receiving the service will be allowed in the salon.

All tools, stations, and equipment, will be sanitized and/or disinfected between each client. New capes and supplies will be issued to each client. Stylists will follow proper hand washing protocols between each client. We will temporarily suspend all complimentary services; No hot towels, No beverages, No Magazines

Black Rabbit Salon requires all individuals to utilize approved masks, either surgical or improvised, such as scarves, bandanas, and handkerchiefs; to reduce the risk of exposure to yourself and others. It is also required of everyone to either wash or sanitize their hands upon arrival of your appointment, after using the restroom, sneezing, or coughing.

If we all work together, we can overcome the spread of this virus as well as other infectious diseases.

By filling out the form below and submitting, you agree to comply with the written instructions above and agree that you are at the salon at your own risk, releasing Black Rabbit Salon and all associated independent stylists there-in, from any liability relating to COVID-19.

Failure to comply with these written instructions or verbal instructions from staff may result in your removal from the premises.

COVID-19 Pandemic Hair Treatment Consent Form

I _____, knowingly and willingly consent to receive salon services during the COVID-19 pandemic.

I understand that due to the frequency of visits of other clients, and the characteristics of the virus, that I have an elevated risk of contracting the virus by simply being in a salon _____(initial)

I confirm I am not presenting any of the following symptoms of COVID-19 listed below: _____(initial)

- Fever
- Shortness of Breath
- New Loss of Taste or Smell
- Dry Cough
- Runny Nose
- Sore Throat
- Muscle Pain or Chills
- Headache

To prevent the spread of contagious viruses, and to help protect each other, I understand I will have to follow the strict protocols put in place _____(initial)

I understand that air travel **significantly increases** my risk of contracting COVID-19 Virus. I understand that the **CDC, OSHA and Ohio State Board of Cosmetology and Barbers** recommend social distancing of at least six (6) feet _____ (initial)

I verify that **I have not** traveled outside the United States in the past fourteen (14) days to countries that have been affected by COVID-19 _____(initial)

I **have not** traveled domestically within the United States by commercial airline, bus, or train within the past 14 fourteen (14) days _____(Y/N) _____(initial)

This waiver is subject to change. By **signing**, you agree to the above terms. Each stylist at Black Rabbit Salon has the authority to refuse service if these guidelines are not met; or they feel it is in the best interest of both parties to not proceed.

Signature: _____

Date: _____